Family Connection

Setting up your Account!

After confirming enrollment eligibility and/or waitlist eligibility with your Center Director, please follow the process below to complete your enrollment or waitlist request.

- 1. Open the **email** entitled "Welcome to Family Connection" and click on the **link**. If you don't receive an email, check your Spam Folder or contact the Center Director.
- 2. Create your **Password**. **NOTE:** Your username is your email address.
- 3. Login using your Username (same as your email address) and Password.
- 4. Complete your **Parent Profile** and set your **Security Questions**.
- 5. Click on the Home tab and select "Request Enrollment."
- 6. Choose "Child Care" if you are enrolling your child or "Waitlist" if your are requesting space available or to enroll in the future.
- 7. Enter the Center's **zip code** on the Center Search page; click **Go**.
- 8. Follow online instructions to complete the enrollment process by entering all requested information.

For Enrollment Requests:

Your Center Director will contact you prior to your child's first day.

For Waitlist Requests:

Request Enrollment

Your Center Director will review the request and keep you informed of availability.

Family Experience in Family Connection

		Reset Password Enter your username and the new password. User Name * Password * Confirm Password *		Welcome to Family Connection User Name Password Login Forgot your user name or password?	Welcome Katle	y
Family	Email Invite	Create or Reset Passw	ord	Login	Complete P	arent Profile
	,					
Welcome Katie	Enro	Ilment - Child Care				Conton
HOME ACCOUNT CHILD/DEPENDE	NT INFORMATION Step	or select which child/dependent you would like to enroll.				Director
You have no child enrolled yet.	Request Enrollment »	Preferred Name Middle Name Last Name *		Enrollment - Child Care		



Thank You for Your Interest in Our Program!

If you require assistance, please contact your Center Director or the Customer Support Team: **1-888-767-2252**