



Dear families,

Like many of you, we've been closely following news of [Coronavirus](#) here in the U.S. Ensuring the health and wellbeing of our children, families and staff remains our highest priority. We wanted to take a moment to let you know the steps we're taking to help keep our community safe and healthy.

- We're partnering with local health departments and closely monitoring the latest updates from the [CDC](#) and World Health Organization to ensure we're following their guidance on the most up-to-date recommendations.
- We're diligently following our hygiene and cleaning procedures, including disinfecting high-touch surfaces like door handles and rotating toys out of classrooms so we can sanitize them more frequently.
- We'll continue to use cleaning products that are designed to effectively kill Coronavirus on surfaces.
- As part of our daily curriculum, we continue to emphasize the importance of handwashing that is aligned with the [CDC-recommended 20-second handwashing techniques](#), and are reinforcing this action with children multiple times throughout the day.

Additionally, we're asking for your partnership to help us keep our centers free of illness by taking the following steps:

- If your child has had a fever or trouble breathing, we ask that they stay home until they have been symptom-free for at least 24 hours.
- Upon arrival to the classroom each day, we ask that you and your child wash their hands following proper handwashing techniques.
- If you choose to keep your child at home, please call your center and let us know.

Our goal is to ensure our centers remain a safe and welcoming environment for all families. To ensure the safety and wellbeing of everyone in our centers, we will be vigilant about enforcing our existing policy of excluding sick children and employees. While we realize this may be a burden, staying home when sick is one of the best ways to keep illness from spreading.

Please know that we're closely monitoring the situation and will be sure to keep you updated about any future impact or changes. Our teachers and staff are always available to help if you have any additional questions or concerns. As always, thank you for your partnership and trust in keeping all of our children safe and healthy.

Connect with KinderCare



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